



Support365[™]

On-site Services

*Always on, always close,
always connected*

Whether you're a small start-up or an established multi-office business, your network and IT infrastructure is critical to your success.

In order for us to provide you with the highest quality service we need to be right there with you — and your IT, every step of the way.

By placing our experts in your office on a regular basis, we are able to understand your challenges and opportunities the moment they arise. We'll provide proactive advice, remedies, and ongoing IT strategy so that you can stay at the top of your game — building competitive advantage in your marketplace.

In addition to being on-site, we're also **On-Cloud**. If your business plans to move some of its key systems to the Cloud, we're more than able to manage those for you: with the same amount of ease.

Network Support

Emergency Services

Technical Projects

Network Design/Build

IT Staff Augmentation

**Data Center Operations
/ Management**

Support365™

Managed Services Plans

With our local on-site (and On-Cloud) presence, a member of our highly skilled team is always there connected to you. In this current day and age where most IT service providers are moving to a remote support only model, we've always lived by our philosophy that in order to provide you with the highest quality service, we need to be right there with you – and your IT every step of the way.

While providing you with the best on-site IT support, you'll also have full access to our entire network and knowledge base of 140+ certified technical consultants. This means that in times where technical advice and remediation is needed fast, you can rest assured that we'll be working at light-speed to provide you with the answers, and technical support that you need.

Contact us today to find out more about our Support365™ On-Site & On-Cloud Services



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1-888-814-8111

Washington DC | Maryland | Northern Virginia
Baltimore | Philadelphia | New York City

On-site Services



On-site Services

Dataprise assigns every Support365™ customer a team of highly experienced, certified technical consultants and account management specialists



Help Desk Services

*Unlimited access to a 24x7 live Help Desk staffed around the clock with certified technical network consultants available to provide you with immediate assistance



Cloud Services

All of our Support365™ plans feature a wide range of Cloud-based tools and services to help support your cloud, your office - or both



Consulting Services

Experienced IT professionals providing you with strategic planning and consulting, advising you on how to best leverage your IT assets

* Please contact a member of our IT consulting team for further details on our Unlimited Help Desk Option.

