

30,000+ managed desktops

Over 7,500 managed servers and devices

255,000+ email accounts managed and protected

Currently protecting over 900TB of client data storage

Cloud Services backbone powered by  SAVVIS.

Support365™



All Support365™ managed services plans feature:



- A combination of **On-site, 24x7 Remote Help Desk** and **Cloud-based** services
- 24x7 ServerDown!® **4-hour On-site** or **1-hour on-Cloud** guaranteed emergency response
- Assigned primary and backup, highly skilled certified network technical consultants and account management team, including a strategic Technical Service Manager dedicated to your account
- Detailed network and recommendations documentation (updated quarterly)
- Real-time online account management
- Deep 140+ professional, strong bench of skilled expertise on almost every business technology on the market today
- **Predictable, pay-as-you-go pricing**
- **UNLIMITED Help Desk support option***
- **No annual commitments required**

Support365™

Managed Services Plans - Overview

A Dataprise **Support365™** managed services plan is an exceptional solution for any organization that needs comprehensive IT support that doesn't have the time, skill-sets or want the burden of managing an IT person, department, or in some situations – an entire IT division.

With **Support365™** we make it easier than ever for you to understand, budget, and manage your monthly IT requirements. Aside from many features – each plan includes expert level advisory services, training, consulting, break-fix and everything that a large company's IT department would offer.

It's basically like having your own virtual IT department.

Contact us today to find out which Support365™ plan is best suited to your business

Forget about IT. Focus on your business.



On-site Services

Dataprise assigns every **Support365™** customer a team of highly experienced, certified technical consultants and account management specialists



Help Desk Services

*Unlimited access to a 24x7 live Help Desk staffed around the clock with certified technical network consultants available to provide you with immediate assistance



Cloud Services

All of our **Support365™** plans feature a wide range of Cloud-based tools and services to help support your cloud, your office - or both



Consulting Services

Experienced IT professionals providing you with strategic planning and consulting, advising you on how to best leverage your IT assets

* Please contact a member of our IT consulting team for further details on our Unlimited Help Desk Option.



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