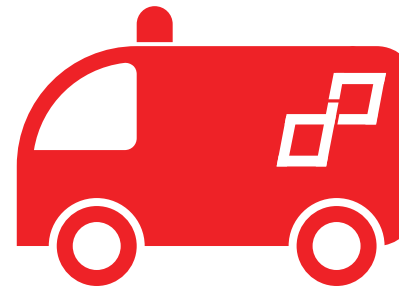


IT Emergency Preparedness Checklist



IT Emergencies are unpredictable, but there are measures businesses can implement to reduce the risk of them from happening in the first place. By applying proactive IT measures, your business can reduce the chances of needing emergency IT services and reduce the impact from them. Use this checklist to determine if your business can be better protected from an IT emergency.

IT EMERGENCY PREPAREDNESS CHECKLIST	YES	NO
Do you have network monitoring in place to alert you when issues begin to arise?		
Is your network and infrastructure consistently being updated with all necessary patches?		
Do you have established security processes that are constantly updated to keep your business protected?		
Do you perform a security vulnerability assessment each time the technical environment changes?		
Do you record, analyze, and plan mitigation techniques for documented and known risks?		
Do you have a data backup system to avoid data loss in the case of an outage?		
Are your business-related applications and infrastructure components maintained under an active manufacturer-supported warranty?		
Do their support/replacement service level agreements (SLA) align with your business objectives?		
Have you identified all potential environmental risks?		
Have you established a formal disaster recovery plan with mitigation points for key IT-related business components (e.g., core infrastructure component failure, weather-related disasters, power loss, flood, ISP outage)?		



If your answer was 'no' to one or more of these questions, your business could be more proactive with its IT management. Contact us today to discover ways your business can reduce the risk of an IT emergency.