# Salln IT Together | Available Resources

Provided below is a partial list of available low/no-cost IT resources intended for organizations during the COVID-19 pandemic. Dataprise neither endorses, nor guarantees these offers, and this document does not constitute legal advice. Please read each offers terms. For questions or advice, please reach out via our <a href="In IT Together">In IT Together</a> page to schedule a no-cost 30 minute session. For clients, contact your Dataprise Account Manager..

### **Business Productivity, Cloud, and Collaboration**

| Vendor         | Description of Promotional Service   |
|----------------|--|
| CLOUD          |  |
| Acronis        | Provides a free file sync and share solution (Cyber Files Cloud) to all service providers through July 31, 2020.   |
| Axcient        | Provides free licenses to its file sync and sharing service designed for MSPs and their end-customers (Anchor) through June 2020 for all new users.  |
| Box            | Provides a free ninety (90) day trial to its cloud-storage app (cancel anytime, no strings attached) during the crisis to help users store and share documents online.   |
| Cisco Systems  | Offers a wide variety of free services, including Cisco Webex and Cisco Security.  |
| Cisco Systems  | Extends the user limit for existing AnyConnect customers to support an increase in remote workers; new customers can access a free license.  |
| Cisco Systems  | Allows existing Duo Security customers to exceed their user limit to support an increase in remote workers; new customers can access a free license.   |
| Commvault      | Offers free, instant access to its SaaS offering (Metallic Endpoint Backup and Recovery) with unlimited Microsoft Azure backup storage for up to one-thousand (1,000) endpoint devices throughout the U.S. and Canada through September 1, 2020; also launched its Customer Care Program to help the data management community deal with COVID-19.     |
| <u>Ericom</u>  | Offers free sixty (60) day licenses to its AccessNow and Connect secure application access solutions for anywhere, anytime access to business-critical applications.   |
| <u>OnScale</u> | Offers free cloud core-hours to customers to promote customer safety and mitigate any productivity loss due to office shutdowns; invites customers to reach out to <a href="mailto:info@on-scale.com">info@on-scale.com</a> with any questions about accessing OnScale and using free core-hours from home while working remotely during the outbreak. |



| COLLABORATIO        | N  |
|---------------------|--|
| <u>3CX</u>          | Offers a free one (1) year license via a dedicated page for schools; the offer will be valid until the crisis has passed.  |
| <u>Avaya</u>        | Offers free sixty (60) day access to its cloud meeting and team collaboration solution (Avaya Spaces); also offers free ninety (90) day licenses to a "wide range of Avaya unified communications solutions compatible with virtually every Avaya platform."   |
| CucumberStudio      | Provides its collaboration platform for free; also provides free BDD training through its <u>Cucumber School</u> .   |
| Google              | Provides free video conferencing tool (Hangouts) for existing Google G Suite business and educations customers, up to two-hundred-fifty (250) participants per call and live streaming to one-hundred-thousand (100,000) viewers.  |
| GoToMeeting         | Provides three (3) free months of its LogMeIn Emergency Remote Work Kits.  |
| <u>Intermedia</u>   | Supplies free video conferencing and webinar service (AnyMeeting) through December 31, 2020; also provides one (1) free Webinar Pro license per account, which enables live broadcast events for up to 200 people.   |
| Microsoft           | Provides six (6) months access to Teams for free; the <u>Premium version</u> of Teams is available for free as part of a six (6) month trial offer for Office 365 E1 payment plan.   |
| Zoom                | Provides free licenses of its audio and video conferencing and group collaboration platform.   |
| PRODUCTIVITY        |  |
| <u>Aisera</u>       | Provides free 24x7 AI technology-based assistance to healthcare providers and government agencies during the coronavirus pandemic.   |
| BlackBerry          | Offers the following solutions and services for free for a sixty (60) day period: <u>BlackBerry Desktop</u> ; <u>SecuSUITE Secure Messaging and Phone Call</u> ; <u>BlackBerry Protect (endpoint protection)</u> .   |
| Curacubby           | Provides its end-to-end commerce, billing, and integrated payments platform built for the education market for free until at least July 1, 2020 during the COVID-19 outbreak.  |
| <u>GanttPRO</u>     | Provides free software for non-profit organizations (e.g., hospitals, healthcare-related, non-profit organizations) until August 15, 2020.   |
| <u>ManageEngine</u> | Offers free remote access tools until July 1, 2020.  |
| Okta                | Provides Okta for Emergency Remote Work, which offers core Okta services for free to all new customers for six (6) months with possible extensions based on the situation, and includes: Okta Single Sign-On (SSO) and Okta Multi-Factor Authentication (MFA) to five apps for all users, as well as best practices guides, community access, and support and training.  |
| <u>Onshape</u>      | Offers its SaaS CAD Solution plus the associated learning resources for free to high schools and universities that wish to offer collaborative virtual STEM and 3D CAD classes to students learning at home on their own devices.  |
| PTC                 | Provides its remote assistance app (Vuforia Chalk) for free during the pandemic.   |
| Wildix              | Offers six (6) months free of its smart working solution.  |
| Xfinity/Comcast     | Provides WiFi hotspots located in businesses and outdoor locations across the country to anyone who needs them for free, including non-Xfinity Internet subscribers; once at a hotspot, consumers should select the "xfinitywifi" network name in the list of available hotspots and then launch a browser (for a map of Xfinity WiFi hotspots, visit <a href="www.xfinity.com/wifi">www.xfinity.com/wifi</a> ). |



| Xfinity/Comcast | Offers unlimited data at no additional cost for customers to access the internet without thinking about data plans to account for so many additional people working and educating from home.   |
|-----------------|--|
| <u>Zoho</u>     | Waives the cost of every single application currently used for up to twenty-thousand (20,000) qualified paying customers with twenty-five (25) employees or less for up to three (3) months through its Small Business Emergency Subscription Assistance Program (ESAP). |

# **Certification and Education**

| Vendor          | Description of Promotional Service  |
|-----------------|---|
| CompTIA         | Provides free thirty (30) day licenses to its CertMaster Learn for IT Fundamentals (ITF+) |
|                 | for anyone interested in learning more about technology.                                  |
| <u>Huntress</u> | Provides educational assets to help with COVID-19 scams.                                  |

# Cybersecurity

| Vendor  | Description of Promotional Service  |
|---|---|
| EMAIL SECURITY                                    |   |
| Trustifi  | Offers free ninety (90) day trial licenses of its email encryption solutions to companies of fifty (50) employees or more; there is no obligation to purchase after the trail.  |
| <b>ENDPOINT PROT</b>                              | ECTION  |
| ConnectWise                                       | Provides one-hundred (100) free licenses of its endpoint security platform (Continuum Fortify for Endpoint Security) at no cost until June 30, 2020.  |
| ESET  | Provides a free ninety (90) days for: <u>ESET Internet Security</u> , which protects Windows, Mac, Android, and Linux devices; <u>ESET Dynamic Threat Detection</u> for users with more than 100 seats; and ESET Secure Authentication two-factor authentication.                             |
| Kaspersky   | Offers its core endpoint security products for free to medical organizations for six (6) months, which includes: Kaspersky Endpoint Security Cloud Plus, Kaspersky Security for Microsoft Office 365, Kaspersky Endpoint Security for Business Advanced, and Kaspersky Hybrid Cloud Security. |
| <u>PCMatic</u>                                    | Provides all current and future PC Matic MSP partners with unlimited endpoints added to their accounts at no additional charge through the end of June 2020.  |
| ReaQta-Hive                                       | Offers a free BCP Endpoint Defense Package to help companies secure their remote endpoints for four (4) months to all healthcare providers and qualified companies.   |
| <u>Sophos</u>                                     | Offers free Sophos Home Commercial Edition program for the duration of the COVID-19 global health concern so all Sophos customers can protect their employees' personal PCs and Macs.   |
| IDENTITY, ACCESS MANAGEMENT, AND NETWORK SECURITY |   |
| Cisco Solutions                                   | Allows an initial fourteen (14) day trial to be extended to ninety (90) days for Cisco Umbrella, which protects users from malicious internet destinations whether they are on or off the network.  |
| <u>SecureAuth</u>                                 | Offers its Intelligent Identity Cloud package for free through December 15, 2020 to help protect the remote workforce and customers.  |



| <u>SonicWall</u>         | Offers for a limited time a Work-From-Home Securely special to help keep customers safe and operational.   |  |
|--------------------------|--|--|
| <b>MANAGED DETE</b>      | CTION AND RESPONSE   |  |
| Cybriant                 | Offers a free sixty (60) day trial from March 16, 2020 – May 15, 2020 of its 24x7 Managed Detection and Remediation (MDR) service, powered by SentinelOne.   |  |
| <u>SentinelOne</u>       | Provides free access to its core cybersecurity platform from March 16, 2020 until May 16, 2020.  |  |
| MOBILE SECURITY          |  |  |
| Beachhead So-<br>lutions | Allows MSPs to add free licenses to its current SimplySecure license allocation for their own employees and/or for their clients and their employees; request details here: <a href="mailto:sup-port@beachheadsolutions.com">sup-port@beachheadsolutions.com</a> . |  |
| PASSWORD MAN             | NAGEMENT   |  |
| 1Password                | Offers a free six (6) month trial of its secure password manager (1Password Business).   |  |
| RANSOMWARE               | RANSOMWARE   |  |
| Coveware & Emsisoft      | Offers healthcare organizations free ransomware response services amid the COVID-19 pandemic.  |  |
| <b>CryptroStopper</b>    | Offers a free sixty (60) day trial for up to five (5) desktop licenses of its Starter package.   |  |
| VULNERABILITY SCANNING   |  |  |
| <u>Stratozen</u>         | Provides free vulnerability scanning through May 30, 2020.   |  |

# IT Service Management, IT Support, and Remote Monitoring **Description of Promotional Service**

| SERVICE MANAGEMENT PLATFORMS |   |
|------------------------------|---|
| Addigy                       | Offers free sixty (60) day access to its cloud-based Apple device management platform for businesses, institutions, and MSP to help organizations shifting to virtual work from home policies.  |
| Cognition360                 | Provides free views and analytics to the ConnectWise community for sixty (60) days; the suite's Technician Efficiency Module allows visibility of a remote technical workforce to multiple variables.   |
| IT SUPPORT                   |   |
| <b>Banyan Security</b>       | Offers a ninety (90) day free trial of its remote access product.   |
| <u>ConnectWise</u>           | Offers free remote workforce solution (Control Remote) through June 20, 2020.   |
| <u>Freshworks</u>            | Provides Freshchat and Freshcaller are free for the next six (6) months to small businesses with fewer than fifty (50) employees.   |
| Fully Managed                | Provides a free Emergency Response Management (ERM) application to better track personnel and their interactions during the COVID-19 virus outbreak based on ServiceNow's Emergency Response Management application; includes free Fully Managed implementation services. |
| PIIGuard360                  | Offers free COVID-19 client support collateral.   |
| Riverbed                     | Provides a free ninety (90) day trial to Client Accelerator to optimize at-home network connections to cloud, SaaS, and on-premises applications.   |



Vendor

| <u>ServiceNow</u>    | Provides four new community apps to help its customers (e.g., government agencies, enterprises) manage complex emergency response workflows for free through September 30, 2020.  |
|----------------------|---|
| REMOTE MONITO        | ORING AND MANAGEMENT  |
| Corporate Ar-<br>mor | Provides its remote desktop and unattended access tool (ISL Light) free to U.S. and Canada IT Channel Partners, which enables clients to work remotely.   |
| GMS Live Expert      | Offers a free automated workstation tune-up services for MSPs.  |
| <u>PagerDuty</u>     | Offers twenty (20) free licenses for PagerDuty's Team for six (6) months to healthcare organizations that need to automate incident response.   |
| <u>Qualys</u>        | Offers free sixty (60) day use of the company's remote patching service; the service will initially be available for Qualys customers with delivery to others to be prioritized based on their signup date.   |
| <u>SolarWinds</u>    | Provides its standalone remote support solution (Take Control Plus) free for ninety (90) days if partners sign up before June 30, 2020; also comes with an additional twenty-five (25) end-user accounts for partners to extend to employees and clients. |
| <u>Saucecode</u>     | Provides its remote worker management tool (Tistro) for free until June 30, 2020.   |

# Artificial Intelligence (AI), Big Data, and Research

| Vendor        | Description of Promotional Service  |
|---------------|---|
| <u>Aptean</u> | Offers free, limited-access GenomeQuest accounts to scientists researching the virus in |
|               | the countries most impacted by COVID-19; GenomeQuest is the world's largest intellec-   |
|               | tual property sequence database that uses proprietary sequence comparison algorithms    |
|               | for in-depth search and analysis.   |

# **Products**

| Vendor        | Description of Promotional Service  |
|---------------|---|
| <u>Dell</u>   | Offers zero-touch, remote management of staff devices while they work from home through SmartDeploy.  |
| Dell          | Announces that Taylor Made promotions are the fastest way to order best-in class Dell EMC PowerEdge servers at pre-approved aggressive discounts (up to 65%) to significantly shorten the sales cycle. Combine Tailor Made with deal registration and your server incentives to maximize profitability. |
| <u>Lenovo</u> | Announces five (5) specific work from home bundles revolving around 3 AMD notebooks (T495 / X395 / T495s), 2 Nano desktops, and 1 T23d monitor. Two monitors may be purchased for each system purchased.  |

