

Dataprise Mobile Device Management Services

Every endpoint must be secured to build business resiliency, yet too often gaps emerge in an organization’s security architecture due to mobile devices being overlooked or poorly managed.

Dataprise’s MDM Services eliminate these risks by delivering a multi-layered suite of security features around all major mobile device platforms, providing a single window of control for all company information transmitted through corporate or personal devices.



Build a Security Foundation

Today’s modern organizations have a broad array of mobile endpoints accessing their data, which creates a large attack surface and high potential for security gaps. Building a strong foundation requires multiple endpoint security layers including encryption enforcement, email security, corporate repository enforcement and zero trust environments. Dataprise works with clients to address each.

Additionally, through mobile application management you can ensure device and app compliance to control data flow outside trusted mobile apps and devices. Examples include restricting access to unapproved applications or app stores as well as removing the ability to create Apple ID and Gmail accounts.



Policy Development & MDM Deployment

We provide default policies and best practices to help with the development of a concrete enterprise mobility policy. Our team will help develop and create a structural architecture on an MDM platform to match your company’s current infrastructure.

With strategy, processes and architecture in place, Dataprise deploys the MDM system to all existing devices.



Device Lifecycle Management

Device Lifecycle Management is a critical function that ties directly to corporate security and end-user satisfaction and has become even more complex in today’s modern workplace.

Dataprise simplifies and streamlines the process by managing each step including:

- Executing enrollment of new devices in the MDM system.
- Provisioning all devices with the necessary resources including corporate email, applications, VPN, Wi-Fi credentials and more.
- Enforcing the corporate mobility policy by means of monitoring, alerting and response.





End User Support

Employees rely on their mobile devices to remain connected, productive, and responsive, so issues must be resolved quickly. This is where Dataprise excels. We provide tiers 1, 2 and 3 support as well as training and information resources.



Monitoring & Reporting

Through monitoring and reporting we provide visibility into device health as well as compliance.

Services offered include:

- Monitoring corporate email traffic through our Secure Email Gateway; and providing the ability to block unwanted devices.
- Monitoring device compliance bi-weekly to ensure the solidarity of the enterprise mobility policy.
- Monitoring device resources monthly to ensure all devices are provisioned with the necessary resources (corporate email, applications, VPN, Wi-Fi credentials, etc.)
- Providing a reporting portal for device, application and certificate asset management.



About Dataprise

Founded in 1995, Dataprise is the leading strategic IT solution provider to midmarket IT leaders who believe technology should allow you to be the best at what you do. Dataprise's unbeatable IT solutions and services are tailored to the needs of strategic CIOs and provide best-in-class managed security, network, infrastructure, collaboration, and end-user solutions. Dataprise has offices across the United States to support our clients.