Managed Infrastructure Services: Endpoint

The number of endpoint platforms and devices organizations are tasked with managing, maintaining, and securing continues to grow exponentially. The sheer volume of diverse endpoints coupled with new complexities, new complexities (e.g., hybrid workforce), translates into increased burden, overhead, and risk for organizations.

Dataprise Managed Endpoint allows organizations to easily overcome these challenges and ensure the continued health, security, compliance, and performance of their endpoints (e.g., desktops, laptops). We monitor, optimize, patch, and support disparate devices and platforms without disrupting your users.

24x7 Monitoring

To maintain a watchful eye 24x7, Dataprise deploys and manages a remote monitoring and management (RMM) agent that provides a support mechanism to deploy patches, updates, and perform maintenance activities.

Operating System Patching & Updates

Regular and timely patching is critical to close security gaps and vulnerabilities. Dataprise automates the entire patch management process to proactively improve your security posture, while reducing time, cost and effort.

Optimize Endpoint Performance

To keep your end-users' devices optimized, Dataprise conducts performance tuning and maintenance at regular intervals, including Microsoft Windows disk cleanup, disk defragment checks on non-solid-state drive (SSD) drives, domain name system (DNS) cache flushes, Internet cache flushes and more.

Inventory & Asset Reporting

Gain a unified and centralized view of your endpoint devices through reporting on key factors including patching status, endpoint devices by operating system, and endpoint devicesby warranty status.

Continuous Support Available

When paired with Dataprise's Managed User offering, this endpoint device management solution ensures your users have the support they need in case they run into an issues. Our end-user support and endpoint device management includes options for ticket-based troubleshooting for your users' endpoints so that they can get back up and running quickly and efficiently.

Benefits

- Reduce management and operating costs
- Fast, consistent, and simplified administration
- Reporting at every level
- User-centric policy enforcement
- 24x7x365 visibility across the entire universe of managed endpoints

About Dataprise
Founded in 1995, Dataprise is the leading strategic IT solution provider to midmarket IT leaders who believe technology should allow you to be the best at what you do. Dataprise's unbeatable IT solutions and services are tailored to the needs of strategic CIOs and provide best-in-class managed security, network, infrastructure, collaboration, and end-user solutions. Dataprise has offices across the United States to support our clients.