

# Business Continuity and Disaster Recovery Planning Services

As the types and frequencies of disasters that impact the modern IT environment have increased, it's critical for organizations to develop and maintain well-crafted Business Continuity Plans (BCP) and IT Disaster Recovery Plans (DRP).

Dataprise Business Continuity and Disaster Recovery Planning services help your organization assess your current level of maturity and develop strategies, procedures, and documentation that enable your organization to continue essential functions and restore IT services following a disaster.

## Assessing Maturity, Capabilities, and Impact

We conduct in-depth assessments to determine your current maturity, identify risk areas, and provide recommendations to help mitigate risk areas in your business continuity and disaster recovery practices.

### IT Disaster Recovery Maturity Assessment

For organizations with a disaster recovery plan, Dataprise can perform a Disaster Recovery Maturity Assessment that aligns to ISO 22301. We assess your organization's preparedness for a disaster event based on over 50 key metrics, identify areas that need improvement, and provide a roadmap of activities to elevate the maturity of your IT Disaster Recovery Plan.

### Business Impact Analysis

Discovering the potential gaps in your disaster recovery capabilities and deciding where to direct effort and money toward improving business continuity capabilities can be challenging. A Business Impact Analysis (BIA) provides an understanding of the critical functions your organization needs to keep up and running and the impacts a disaster event can have on your business.

With our BIA, our strategic consultants work with key business leaders and stakeholders to:

- Identify the cost and revenue impacts
  - Loss of revenue
  - Loss of productivity
  - Increased operating costs
  - Financial penalties
- Identify the intangible goodwill, compliance and safety impacts
  - Impact on customers
  - Impact on staff
  - Impact on business partners
  - Impact on health & safety
  - Impact on compliance
- Estimate the total impact of downtime
- Develop business down time tolerance
- Develop recovery time objectives (RTO) and recovery point objectives (RPO) tiers
- Identify appropriate (right-sized) recovery time objectives for each service and system



## Strategic Business Continuity and Disaster Recovery Planning

### Business Continuity Planning

A Business Continuity Plan (BCP) is the blueprint for how businesses plan to survive everything from local equipment failure to global disaster. A data-oriented BCP is an indispensable component of business planning that poses challenges for businesses of all sizes. We can help guide your organization to develop a plan that accounts for communications and public-facing documentation, people and succession planning, long-term outage support, process development, and more.

### Disaster Recovery Planning

Our strategic consultants can work with you to develop a comprehensive IT disaster recovery plan that:

- Identifies current recovery procedures and Disaster Recovery Plan maturity
- Identifies impacts to the business
- Determines current recovery procedure
- Documents current-state recovery workflow
- Identifies gaps in required resources to achieve agreed RTO / RPO
- Develops solutions and recommendations to reduce or mitigate gaps in service restoration
- Creates a new recovery workflow that demonstrates recommendation impacts
- Identifies teams, roles and responsibilities
- Develops and updates existing DRP document suite (e.g., recovery plan and workflows, policies, communications plan)

## Advantages of Business Continuity and Disaster Recovery Planning with Dataprise

### Deep Bench of Technical Expertise:

Meet strategic business continuity and disaster recovery goals by utilizing a dedicated team with a deep bench of certified experts that adhere to industry best practices (e.g., PMI, ITIL).

### Expansive Industry Knowledge:

Our strategic consultants have an extensive working knowledge of industry compliance and best practices to aid in BCDR planning

### Dedicated Resources:

Our strategic consultants are solely focused on providing strategic insight and project management and operate separately from our manage

### About Dataprise

Founded in 1995, Dataprise is the leading strategic IT solution provider to midmarket IT leaders who believe technology should allow you to be the best at what you do. Dataprise's unbeatable IT solutions and services are tailored to the needs of strategic CIOs and provide best-in-class managed security, network, infrastructure, collaboration, and end-user solutions. Dataprise has offices across the United States to support our clients.