

IT Fortify: Co-Managed IT Services

IT Fortify is built for organizations that require robust, end-to-end protection. We manage four critical parts of your environment for a streamlined operational experience and layer in Dataprise's Cyber Premier Managed Cybersecurity to safeguard your business from evolving threats.



Streamlined IT Operations

Escape fragmented vendor landscapes that leave gaps in coverage and accountability with a single partner to manage every layer your environment.

Full IT Protection

IT Fortify is a cyber-first plan with 24x7 protection. We built it for organizations that are increasingly concerned about evolving threats and want to manage their risk.

Reliable Co-Management

Stop worrying about poor service experiences from reactive MSPs that miss their SLAs or admin tasks that distract your IT team and derail strategic initiatives.



Four Essential Elements of Your IT Managed by One Expert Partner



End-User Support

Fast, reliable, and high-touch support that keeps your users productive.



Infrastructure Management

Proactive management that keeps your systems healthy and stable.



Managed Data Protection

Secure and redundant backup coverage for the ultimate peace of mind.



Dataprise Cyber Premier

Always-on security that actively defends against modern cyber threats.

IT Fortify: Co-Managed IT Services

IT Fortify includes Dataprise Cyber Premier Managed Cybersecurity plus end-user support, infrastructure management, and Managed Data Protection to provide your business with full protection.

Dataprise Cyber Premier

24x7 Security Operations Center

combines advanced technologies and expert support for monitoring, incident detection, validation, and escalation.

- Security Information & Event Management (SIEM)
- Alert Investigation Handling
- Proactive Threat Hunting

Endpoint Detection & Response

delivers advanced protection with threat intelligence, device and malware isolation, removable media access control, and more.

Vulnerability Scanning & Penetration Testing

to verify protection, identify vulnerabilities, and ensure issues are addressed promptly.

Phishing Simulations & User Training

help meet compliance requirements and keep users vigilant against common attacks.

Incident Response Planning

up to 12 hours with your vCISO to increase business resilience against modern threats.

Monthly vCISO Review with executive-level metrics and security posture assessments give you full visibility into your security posture.

End-User Support

24x7 Unlimited Service Desk to keep users productive while unburdening your IT Team:

- 15-minute response times and reliable SLAs.
- Industry-leading automation for faster-than-ever resolutions
- AI chatbot access for streamlined resolutions
- US-only service desk resources

Elevated Support Experience with a dedicated support number and VIP services that include immediate response and 1-2-hour resolutions.

Infrastructure Management

Proactive Administration tasks performed regularly keep your systems optimized and reduce risk of downtime. Includes these and more:

- System and Device Patching
- Performance Tuning
- Configuration Backups

Advanced Monitoring & Alerting on servers and network equipment to detect warning signs early, giving you maximum visibility and control.

24x7 Remediation & Support with 15-min response SLAs for critical infrastructure and automated incident resolution that brings devices back online quickly.

Managed Data Protection

Secure & Redundant Backup for servers with best-in-class encryption in transit and at rest.

Backup Management with daily monitoring, reporting, and alerting for local and remote copy jobs. Plus, testing and validation ensure backups are ready for use in critical situations.

Disaster Recovery as a Service with 24x7x365 emergency data recovery when needed.

