

# Proactive IT That Keeps Your Business Running at its Best

Dataprise turns IT from a constant source of stress into a true business advantage by delivering around-the-clock expert support, proactively resolving issues before they disrupt operations, and embedding strong cybersecurity into everything we do. The result is an IT environment that runs smoothly, stays secure, and scales effortlessly alongside your business. With Dataprise you get:

- Predictable costs and better ROI
- Reduced downtime
- Increased productivity
- Access to expert talent and tools
- Proactive maintenance and continuous optimization

- 30+** Years in business
- 6K+** IT and security transformations
- 2,000** SMB Clients
- 750+** Technical Certifications
- 386K** Devices under management
- 4B** cyber events monitored daily

### IT FOUNDATION

**24x7 End-User Help Desk**

**Simplify IT Administration:**

- Proactive Management, Monitoring, and Support for Infra. & Network
- Managed Data Backups

**Build a Security Foundation:**

- Managed Endpoint Protection
- 24x7 Security Operations Center
- Security Awareness Training
- Quarterly vCISO Review

### IT FORTIFY

**Enhanced Help Desk**

**Advanced Security Features:**

- Security Info. & Event Mgmt. (SIEM)
- Proactive Threat Hunting
- Ext. Vulnerability Scans
- Annual Penetration Testing
- Monthly vCISO Review

**Increased Resilience:**

- Fully Managed Disaster Recovery
- Data Protection

### IT COMPLY

**Compliance Reporting & Testing:**

- Annual Disaster Recovery Test
- MFA Dataprise Trusted Access
- Annual Compliance Gap Assessment w/ Remediation Planning (e.g., HIPAA, PCI)
- Monthly Compliance Reporting Review w/ vCISO

## Secure, Compliant, Recognized as a Leading MSP



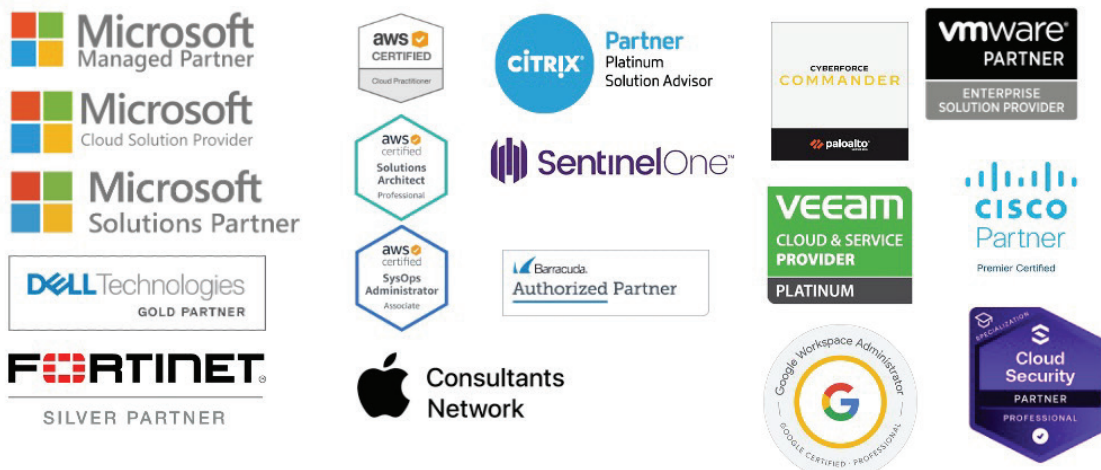
# Managed and Co-Managed IT Solutions

- Network Infrastructure
- Cloud Hosting & Storage
- Endpoint Management
- Back-Up and Disaster Recovery as a Service
- Mobile Device Management
- IT and User Help Desk
- Bundled Solutions

## IT Consulting Services

- IT Strategy and Reporting
- IIT Assessments
- IProject Management
- IBusiness Continuity and Disaster
- Recovery Assessments
- M&A Support
- Risk & Compliance Assessments
- Field Services
- End-user training
- AI Planning and Strategy
- vCIO and vCISO

## Technology Partnerships



## Why Dataprise

### Experience

- 30+ years serving small & medium businesses across the U.S.
- 2,000+ clients
- 54k+ devices under management
- 260k+ users supported

### Expertise

- SOC 2 Type 2, ISO 27701, 27001, 20000, 9001, PCI DSS, CMC Level 2, CJIS compliance, HIPAA & GDPR ready
- Managed Microsoft Partner
- Veeam Platinum VCSP; Citrix Certified partner
- 750+ Combined Technical Certifications
- 2025 MSP of the Year by Channel Futures

### Tailored Service

- Meet where you're at in IT maturity
- Dedicated support 24/7
- Transparent reporting and analytics
- Options for per-user bundled offerings or modular IT services to scale
- Remote, on-site, strategic advisory and more

### End-To-End Solution

- Full lifecycle IT operations from devices to cybersecurity incident response
- All in-house capabilities
- Single pane of glass
- Dedicated technology practices