



Incident Response Retainer Service

Have an Incident Response Team Ready to Act



A cybersecurity incident can move quickly. The last thing your team should be doing during an active attack is searching for a provider, negotiating terms, or waiting for approvals. With the Dataprise Incident Response (IR) Retainer, you establish a relationship with experienced professionals in advance, gaining priority access to expertise for containment, investigation, eradication, and recovery. When a suspected or confirmed incident occurs, your organization already has established contacts, communication protocols, escalation procedures, and an experienced IR team ready to engage.

WHAT'S INCLUDED

- **Priority Incident Response**
Get priority access to Dataprise Incident Response professionals when you need them most.
- **Threat Containment**
Rapidly contain threats by isolating affected systems, restricting compromised accounts, and limiting attacker activity.
- **Digital Forensics & Investigation**
Determine the incident's cause, scope, timeline, affected systems, and indicators of compromise.
- **Threat Eradication**
Identify and eliminate malicious artifacts, attacker persistence, exploited vulnerabilities, and other threats.
- **Recovery Support**
Securely restore systems, validate remediation, reduce reinfection risk, and return to normal operations.
- **Executive & Technical Reporting**
Turn technical findings into clear, actionable reporting for technical teams and executives.

CHOOSE THE RETAINER THAT FITS YOUR BUSINESS



Prepaid Hours + Discounted Rate

Secure a bank of IR hours at a deeply discounted rate. When an incident occurs, containment and eradication can begin using your available retainer hours without waiting to negotiate a new engagement.



No Hours + Discounted Rate

Establish a retainer relationship and receive a pre-negotiated discounted rate when IR services are needed.



Don't Wait for an Incident to Build Your Response Team

Prepare now. Respond faster. Recover with confidence. With Dataprise Incident Response Retainer, your organization has an established path to experienced IR professionals when a cybersecurity incident demands immediate action.

Ready to strengthen your incident response readiness?

Talk to Dataprise about an Incident Response Retainer.